

Dear Water Authority of Great Neck North Customer,



Do you have lead water pipes? To protect our community, we want to make sure your water remains safe. We are asking everyone to provide us information about their household water pipes. Water pipes are usually made of copper, galvanized steel or lead. We are doing this now because the Environmental Protection Agency (EPA) has required us to identify all homes with lead pipes no later than October 16, 2024. If you have a lead water service, you may be eligible for grant funds from the Town of North Hempstead to help pay for new pipes.* If you are unable to identify and report your type of pipe, you can hire a licensed/insured plumber to inspect your pipes for lead.

The Town of North Hempstead required copper pipes for homes built after 1939. The Water Authority of Great Neck North owns the part of the pipe from the water main to the curb stop valve, usually near the property line. We're asking you to provide information on your portion of the water pipe, located in your home so we can make sure your water remains safe.

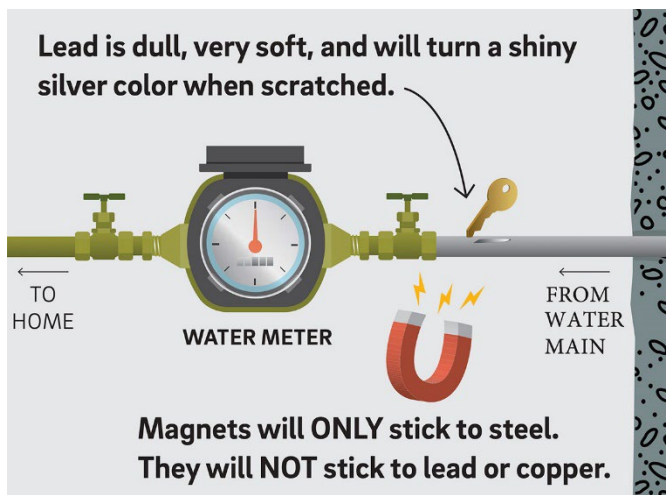
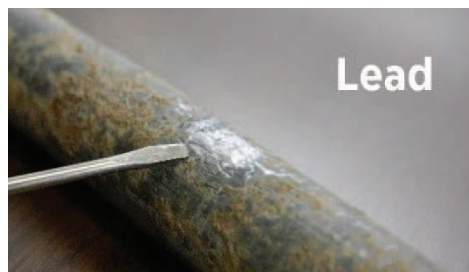
This is what you will need to identify the type of water pipe you have in your home:

- A key or coin
- A magnet
- Sandpaper
- A cell phone to take photos of your water pipe



Use your cell phone camera to scan the QR code, then follow the steps:

1. Find the water meter in your basement. Look at the pipe that comes through the outside wall of your home and connects to your water meter. If pipe is painted, use sandpaper to expose the metal first.
2. Gently scratch the pipe with a key or a coin. Do NOT use a knife or sharp tool. Do not make a hole in the pipe. If the scratch turns a shiny silver color, it could be lead or steel.
3. Place the magnet on the pipe. If a magnet sticks, it is a steel pipe.
4. Use your cell phone to take up to 3 pictures of your water pipe to upload onto the Water Authority of Great Neck North website.



You may also use your computer and go to:

www.waterauthorityofgreatnecknorth.com

Click on the red "Lead and Copper Inventory" banner.

If you need help identifying what type of water pipe you have in your home, call: 516-487-7973 or email: customerservice@wagnn.org.

*To learn more about grant funding for lead pipe replacement, call the Town of North Hempstead Community Development Agency at 516-869-2480.